

# Conditions of sale

## **Booking conditions**

The payment requested at the time of booking is the full amount of the rental.

The reservation will become effective and definitive after receipt of the full payment.

## **Methods of payment**

Credit card

## **Visitor's tax**

The rates shown include tourist tax. It amounts to 1.44 € per person and per night.

## **Cancellation**

The tenant may cancel a reservation at any time but this will incur cancellation charges.

Cancellation of a reservation will only be effective after confirmation by e-mail.

## **Cancellation costs :**

For a cancellation more than one month before the beginning of the stay, a fee of 25% of the amount of the stay will apply (a refund of 75% of the amount of the stay will be made after confirmation by email).

## **Interruption**

In case of interruption of the current stay, 100% of the amount of the remaining stay will be due and invoiced.

## **General terms and conditions of rental**

### **Arrival and departure**

Access to the accommodation takes place between 16:00 and 20:00. They must be vacated no later than 10.30 am on the day of departure.

### **Deposit**

A deposit cheque of 500 euros will be requested on the day of your arrival and will be returned to you on the day of your departure, following the state of the premises.

This cheque cannot be cashed, only in case of damage when the situation of your departure.

### **Equipment provided**

This accommodation is rented with bedding (box springs and mattresses), duvets, pillows and blankets.

Sheets and other household linen (bed linen, towels, tea towels, etc.) are provided.

Cleaning products, rubbish bags, sponges, towels, toilet paper, salt, pepper, oil, vinegar, sugar, coffee, tea, coffee filters, will be available on arrival, but must be replaced on departure if used.

### **Use of the premises**

The tenant must ensure the peaceful nature of the premises.

All the furniture is at your disposal. And must be kept in good condition and clean.

The supply of water, electricity and heating is included in the rental price. All amenities are available, subject to normal and reasonable use.

Each access door to the accommodation is fitted with a key lock. The tenant must make sure that they are locked when leaving the premises. You are responsible for any theft or damage in the event of non-compliance with this clause.

### **Animals**

Pets are not allowed.

### **Safety and decency instructions**

The Tenant must respect the tranquillity of the premises and make use of them in accordance with their purpose. The sound volume, inside and outside the property, must be contained in order to respect the tranquillity of the neighborhood. In the event of conflict and or complaint, we reserve the right to exclude the tenants causing the disturbance.

For the respect of the neighborhood, it is strictly forbidden to make noise in the evening after 10pm and before 8.30am.

It is strictly forbidden to smoke inside the accommodation.

### **Cleaning**

Cleaning is at the expense of the tenant. Cleaning products will be at his disposal.

Note: The final cleaning is not a substitute for basic cleaning. The flat must always be left clean and in good condition, as it was on arrival. However, it is possible to opt for a cleaning package option.

Cleaning Package: A cleaning package may apply at the end of the stay, if the tenant has not chosen to clean the premises himself or if an inventory of fixtures after the tenant's departure indicates that the cleaning has been insufficient.

Fixed price for cleaning: 50 € for the flats L'OPALE, L'AMBRE, L'HOWLITE and LE JAÏS and 30 € for the flats LA PERLE and LA NACRE.

A cleaning package option is available on request on the day of the tenant's arrival.